

Strategic Director of Customer and Relationships

PAMELA DONNELLY

PA  
Justine Wisdom

- Customer
- Communities
- Partnerships
- Community Safety Partnership
- Health and Safety

Assistant Director -  
Customer

LEONIE RATHBONE

PA  
Marie Smith

Customer Business  
Manager  
SAM ANTHA PRESTON

Customer Solutions  
Manager  
JASON GRANGER

Digital Projects and  
Website

Benefits Processing

Improvement and  
Engagement

Customer contact  
and support

Payments and Debt  
Recovery

Elections

Revenues  
(Council Tax and  
Business Rates)

Land Charges

Assistant Director - Communities

LUCIE BREADMAN

PA  
Valerie Poulton / Jessica Philp

Museums  
and Culture Manager  
FRANK HARGRAVE

Safety and Protection  
Manager  
MEL RUNDLE

Wellbeing and  
Prevention  
Manager  
MICHELLE TARBUN

Colchester and  
Ipswich Museums  
Service

Building Control

Bereavement  
Services

Visitor Information  
Centre and Tourism

Community Safety  
and Safeguarding

Community Enabling  
and Digital Access

Heritage and Culture

Environmental  
Protection and  
Animal Services

Healthy Homes  
Housing Enforcement

Licensing, Food and  
Safety

Wellbeing and Health

Strategic Director of Policy and Place

IAN VIPOND

PA  
Yvonne Towndow

- Place Services - Planning; Housing; Transport; Sustainability; Economic Development
- Client function for all Council-owned companies, Colchester Borough Homes and North Essex Garden Communities

Assistant Director - Place  
and Client Services

MANDY JONES

PAO  
Paula Martin

Lead Officer for  
Planning, Housing  
and Economic  
Growth  
KAREN SYRETT

Client and Business  
Manager  
ANDREW TYRRELL

Housing Strategy

Client Functions

Planning Policy

Sustainability and  
Climate Change

Economic  
Development

Transportation

Planning  
Development  
Management  
Planning Enforcement

Travel Plan Club

Chief Operating Officer

DAN GASCOYNE

PA  
Margaret Maby

- Budget Strategy and Medium Term Financial Planning
- Corporate and Improvement Services
- Performance management and improvement planning
- Borough-wide Operational and Zone-based services
- Parking Partnership (NEPP)

Assistant Director – Corporate and Improvement Services

RICHARD BLOCK

PA  
Paula Martin/Louise Coe

Communications and  
Marketing Manager  
STEW ART HENDERSON

Strategic Finance  
Manager (S151)  
PAUL COOK

Strategic  
Governance  
Manager  
ANDREW WEAVERS

Strategic ICT  
Manager  
KIERAN JOHNSTON

Strategic People and  
Performance  
Manager  
JESSICA DOUGLAS

External  
Communications

Finance - Business  
Partners

Corporate  
Governance

ICT Strategy  
and Projects

HR and HR Service  
Centre

Marketing

Finance - Projects

Corporate  
Procurement

IT Infrastructure and  
Hardware Provision

Payroll

Internal  
Communications

Finance - Technical

Hallkeeping

Data Protection and  
Information Security

Research and  
Change

Legal Services

ICT Support  
and Helpdesk

Performance  
(People/Programmes)

Assistant Director -  
Environment

RORY DOYLE

PA  
Louise Coe

Neighbourhood  
Services  
ROSA TANFIELD

Parking Partnership  
Manager  
RICHARD WALKER

Fleet

Parking Areas

Recycling

Parking Business

Waste

Parking Technical

Neighbourhood  
Operations

Managing Director  
ADRIAN PRITCHARD

PA  
Antonia Cutler

Group Commercial Director  
PAUL SMITH

PA  
Antonia Cutler

Finance Manager and  
Company Secretary  
AMY PARKER

Senior Commercial  
Manager  
ALISTAIR WILSON



Colchester  
COMMERCIAL HOLDINGS